

FAQs

Key operational Responses During Current Regional Developments



Is QFC operating normally?

Yes. QFC operations continue uninterrupted, and all core services remain fully operational.

Is the licensing process affected?

No. The licensing process continues as normal and there is currently no disruption to company registration and licensing services.

Can services be completed through the client portal?

Yes. Clients are encouraged to use the QFC Client Portal where several services can be submitted and completed fully online without visiting our premises.

Examples include:

- Computer Card renewals
- Business Visa services
- Work Visa applications

Is Client Affairs currently operational?

Yes. Client Affairs remains operational.

All digital channels, including email, Service Requests, the Contact Centre, and Relationship Manager support, continue to operate as normal.

Are in-person services available?

Client Service is currently operating from QFC premises. However, physical access may be adjusted depending on operational developments.

Clients will be informed if any changes are made.

Are immigration services continuing as normal?

Yes. Immigration services continue to be provided as usual.

Please note that timelines may be affected where processing depends on external authorities.

What if an entry visa has expired or is about to expire?

As announced by the Ministry of Interior:

- All categories of entry visas that have expired or are about to expire are automatically extended for one month.
- The extension is processed automatically through the electronic system.
- No additional application or fees are required during the extension period.

Clients are encouraged to follow official Ministry updates for further information.

What if a resident is outside Qatar and their QID has expired?

Return permit applications may be submitted for residents outside Qatar with expired QIDs, subject to approval by the relevant authorities.

Our team can assist with the submission process where required.

What if a business visa has reached its maximum extension?

Business visa extension requests may still be submitted, even if the usual renewal limit has been reached, subject to authority approval.

Will overstay penalties apply?

For violations that occurred before the Ministry's announcement date, any applicable reconciliation fines must first be settled before extensions apply.

Clients may contact Client Affairs for guidance on individual cases.

Should clients expect delays?

Some services may experience adjusted timelines due to:

- Authority processing
- Increased immigration case volumes
- Any changes to physical access arrangements

Where timelines are affected, clients will be informed.

How can clients contact Client Affairs?

Clients may contact us through:

- Email: clientaffairs@qfc.qa
- Contact Centre hotline
- Their assigned Relationship Manager

All digital communication channels remain available.